Exhibit 36

Excerpts of Eric Quitugua Investigative Testimony Transcripts

C-08755

Quitugua, Eric - Vol. I.20210831.344327-C

8/31/2021 9:58 AM

Condensed Transcript

Prepared by:

Lory Stone C-08755

Sunday, October 10, 2021

| 6 | |
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| | ge 1 Page 3 BION 1 APPEARANCES(CONT.): |
| 1 THE UNITED STATES SECURITIES AND EXCHANGE COMMISS | 2 |
| 2 | 3 Also Present: |
| 3 In the Matter of: | |
| 4) File No. C-08755-A | 4 5 Jacon Windo Solor/Windo EVD and Chief |
| 5 SOLARWINDS CORPORATION) | 5 Jason Winds, SolarWinds EVP and Chief |
| 6) | 6 Administrative Officer |
| 7 WITNESS: Eric Quitugua | 7 Becky Melton, SolarWinds, VP of Legal |
| 8 PAGES: 1 through 225 | 8 Era Calhoun, SEC Paralegal |
| 9 PLACE: Securities and Exchange Commission | 9 |
| 10 175 West Jackson Blvd | 10 |
| 11 Chicago, Illinois | 11 |
| 12 DATE: Tuesday, August 31, 2021 | 12 |
| 13 | 13 |
| 14 The above-entitled matter came on for hearing, via | 14 |
| 15 WebEx, pursuant to notice, at 9:58 a.m. | 15 |
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| 22 | 22 |
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| 24 Diversified Reporting Services, Inc. | 24 |
| 25 (202) 467-9200 | 25 |
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- 1 would triage that, create tickets, do the follow-up. So
- 2 depending on which part of the team those assignments
- 3 went to.
- 4 Q You referred to SEM. Is that S-I-E-M, just
- 5 for the court reporter?
- 6 A Yeah, apologize. It's LEM, Log & Event
- 7 Manager, was renamed to Security Events Manager so I'll
- 8 use them interchangeably, LEM, SEM.
- 9 Q So it's just S-E-M?
- 10 A Yeah, just S-E-M, yeah. There's also a SIM,
- 11 sorry. I don't want to confuse, so.
- 12 Q Got it. So beyond having the change
- 13 management policies in place, did Solar -- did
- 14 SolarWinds actually follow or apply those change
- 15 management guidelines on a daily basis?
- 16 A Yes.
- 17 Q Are you aware of any deficiencies in the
- 18 change management process before -- in the 2018 to 2020
- 19 time period?
- 20 A Not that I'm aware of, no.
- 21 Q Did anyone ever tell you that there were
- 22 deficiencies in the change management process during
- 23 that time period?
- 24 A Not that I can recall, no.
- 25 Q If you go to the next page, which is -- if you

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- 1 go to Page 9, you'll see a section there regarding
- 2 network security. Do you see that?
- 3 A Yes, I do.
- 4 Q All right. In the first -- well, there's
- 5 several questions. One is environments for development 5
- 6 staging, testing, QA, and production supported and
- 7 maintained. Do you see that?
- 8 A Yes.
- 9 Q From a security standpoint, is it important
- 10 for the development staging, testing, QA, and production 10
- 11 environment to be separated?
- 12 A Yes.
- 13 Q Why?
- 14 A So that any changes within the development and
- 15 staging environments don't affect production systems
- 16 that could potentially bring down and make them
- 17 unavailable for -- for the services that they provide.
- 18 Q And does the production -- the production
- 19 environment that's described there, is that the
- 20 environment in which the SolarWinds' products are
- 21 created or produced or what is -- well, let me just ask
- 22 this: What is the production environment that's
- 23 described there?
- 24 A So production environments are environments
- 25 where there are strict change management procedures,

1 right. These are production systems that are operating

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- 2 and providing the actual services to the end user. In
- 3 this case, could be the employees. It could be our
- 4 customers, which if there are application servers that
- 5 are on the internet, those would be considered
- 6 production systems.
- 7 Q Okay. What is the -- what's the development
- 8 environment?
- 9 A The development environment is the environment
- 10 where all the, you know, development and testing of
- 11 updates and modifications to product code are done.
- 12 Q So is that separate from the testing
- 13 environment or not at SolarWinds?
- 14 A I don't know the answer to that. I know that
- 15 there is a -- there's two domains at SolarWinds, a DEV
- 16 Domain and a TUL domain. One is considered production,
- 17 and one's considered development.
- 18 Q Okay. And so which one is production?
- 19 A The TUL domain.
- 20 Q And when you said "TUL," that's T-U-L?
- 21 A T-U-L.
- 22 Q Okay. And the DEV domain, that's the
- 23 development domain?
- 24 A Yes.
- 25 Q And that's D-E-V?

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- 1 A Yes.
 - 2 Q Okay. Is that domain sometimes referred to as
 - 3 SWDEV?
 - 4 A Yes.
 - 5 Q Okay. The next question down under this
 - 6 section says, "Are firewalls used to segment network
 - 7 zones and terminate connections to external networks?"
 - 8 Do you see that?
 - 9 A Yes.
 - 10 Q Can you describe that? What is the importance
 - 11 of firewalls segmenting the network zones for
 - 12 cybersecurity purposes?
 - 13 A Sure. So again, firewalls are used to ensure
 - 14 the segmentation so that the appropriate traffic as well
 - 15 as access to resources within that specific zone or
 - 16 network are adequate -- there are adequate security
 - 17 controls that allow access or denial into those specific
 - 18 environments.
 - 19 Q Okay. And so for example, between the DEV and
 - 20 the TUL domains, was there a firewall used to segment
 - 21 those two network zones?
 - 22 A Yes.
 - 23 Q And then it also refers to terminating
 - 24 connections to external networks. Do you see that?
 - 25 A Yes.

Page 221 Page 223 1 a pretty -- a pretty large difference between those for 1 you wish to clarify anything or add anything else to the 2 a process that was going on. 2 statements you've already made? A I think the -- the big thing that we were 3 A No. 4 doing at this time is that we were continuously evolving 4 MR. NEY: Okay. Counsel, do you wish to ask 5 our processes and continuously improving upon any 5 any clarifying questions at this time? 6 additional gaps that we were finding, right. So again, MS. RIEWE: I don't think so. Obviously 7 I can't speak directly to the timing of whether or not 7 reserve for tomorrow, but we can -- we have the benefit 8 we were already doing the reviews or not during this 8 of a second day so we can do it tomorrow. 9 time. MR. NEY: Yes, any clarifying questions that 10 Q Were you finding a lot of gaps? You said that 10 you want to ask, tomorrow either at the beginning or at 11 you were going back and you were -- you were identifying 11 the end, let me know. 12 gaps to improve on. Did you find a lot of gaps? 12 Okay. At this time, we're adjourning the 13 A Again, from -- as we identified those gaps, we 13 testimony until tomorrow morning. 14 worked with, you know, the VP of security and our CIO, 14 Mr. Quitugua, although your testimony is 15 but to put those into some formalized tracking and 15 adjourned, you remain under subpoena, and when we come 16 program. 16 back tomorrow, I will go ahead and put your under oath Q Okay. What was the formalized tracking and 17 17 again, okay? 18 program? Where is that -- where is that documented --18 We are off the record at 4:44 p.m. on August 19 A So we were --19 31st, 2021. 20 Q -- reports we've been looking at today? 20 (Whereupon, at 4:44 p.m., the examination was A We reviewed a document called the R4R. Part 21 21 adjourned.) 22 of those gaps were reflected there as goals and 22 23 objectives. 23 24 Q Okay. So things that were goals and 24 25 objectives there were gaps prior to that time period? 25 Page 222 Page 224 PROOFREADER'S CERTIFICATE A No, that's not correct. 1 1 2 2 Q Okay. So what were you saying then about the 3 R4Rs? How can that help me identify what the gaps were? 3 In the Matter of: SOLARWINDS, INC. 4 Witness: A So if we identified a gap, you know, and then Eric Quitugua 4 5 File No: C-08755-A 5 we got it through the risk review process, Tim, Rani 6 Date: Tuesday, August 31, 2021 would say, well, okay, is this a way to improve the 7 overall security posture of the program? And if it was, 7 Location: Chicago, Illinois say okay, well, let's make that as a goal and objective. 8 9 This is to certify that I, Christine Boyce, 9 Part of that was SCIP. Part of that was conducting 10 routine vulnerability assessments, as an example. (the undersigned) do hereby certify that the foregoing 11 transcript is a complete, true and accurate Q So would the gaps then be identified in the 11 12 SCIPs and in the QRRs, the quarterly risk reviews? 12 transcription of all matters contained on the recorded A If you looked at the -- yes, the actions proceedings of the investigative testimony. 13 14 needed in the SCIPs, it was part of that would have 14 15 resulted from gaps that were identified. 15 16 16 Q Okay. 17 17 So we looked at product management 18 18 SCIPs before, and there were various actions needed. 19 Those are the things that you would refer -- that you'd 19 9-13-2021 20 20 be referring to as gaps here? 21 21 A Yes. 22 Q Okay. Okay. I think that's going to pretty 23 well wrap up what we're going to cover today, Mr. 24 Quitugua. 24

25

Prior to adjourning your testimony today, do

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| | Done 205 | |
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| | Page 225 | |
| 1 | | |
| 2 | | |
| 3 | I, Kevin Carr, reporter, hereby certify that the | |
| | foregoing transcript is a complete, true and accurate | |
| | transcript of the testimony indicated, held on 8-31-21, | |
| | | |
| | at Chicago, IL in the matter of: | |
| | SOLARWINDS, INC. | |
| 8 | | |
| 9 | I further certify that this proceeding was recorded by | |
| | me, and that the foregoing transcript has been prepared | |
| | under my direction. | |
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C-08755

Quitugua, Eric - Vol. II.20210901.344328-C

9/1/2021 9:32 AM

Condensed Transcript

Prepared by:

Lory Stone C-08755

Sunday, October 10, 2021

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- 1 TUL or the DEV domain. Do you recall that?
- A Yes. 2
- 3 Q And I just wanted to ask so I understand
- 4 better. So with -- well, let's focus specifically on
- 5 the issue that we were talking about, the concept of
- 6 least privileged not being followed on those -- on those
- 7 workstations. How can you remediate that if those
- 8 workstations are not connected to one of the Active
- Directory domains?
- A So first thing that we do is identify, and the 10 11 way we identify those systems is we run -- you know, we 11
- 12 talked about automated scanning of the corporate
- 13 infrastructure. So those are automated scheduled scans. 13
- They'll return whether or not a system that was scanned 14 of those shared accounts?
- 15 is either in a work group or in a domain.
- 16 So we'll group those systems in buckets of
- 18 that's the list that we go down and work with the
- 19 network security or network management teams to
- 20 determine first, are they authorized on the network, and
- 21 we run through those playbooks. That's -- that's one of
- 22 the ways that we find these systems that are not joined
- 23 to the domain.
- 24 Q Okay. And so that's how you can find the 25 system that's not joined to the domain. Is there any
- 1 way to -- to remediate the fact that they're not using
- 2 the concept of least privileged, though, other than 3 making them -- putting those systems on the domain?
- 4 A Yeah, I mean, we -- we first look at business
- 5 justification, right. Our processes say, look, all
- 6 systems that are on the network, the managed network,
- 7 must be or should be on the domain, right. And so the
- 8 first question we ask is, well, what is -- why is it not
- 9 joined to any domain? What is the business
- 10 justification? And if they -- if one can't be given,
- 11 then we work with the system owner to put it on the
- 12 domain so it does get the domain policies.
- Q Okay. Then so the only way to make sure that 13
- 14 the domain policies are being followed is if you
- 15 actually add those workstations to one of the existing 16 domains?
- 17 A It gives the IT groups the ability to control
- 18 what policies get enforced, yes. Q Okay. And if it's not -- if it's not on one 19
- 20 of the domains, you don't have the ability to enforce 21 that?
- A We have the ability to reach out and find who
- 23 -- you know, who owns it and then have those subsequen 23 was it that shared accounts were being used in time
- 24 conversations about, you know, why isn't it on the
- 25 domain, those types of things.

- Q Yes. But you can't apply the rules to it if
 - 2 it's not --
 - 3 A You can't apply the domain rules, yes.
 - 4 Q Okay. Looking again at the slide that's in
 - 5 12273 in Exhibit 36, it's the same slide we had been
 - 6 looking at before we went to the org chart, there's a
 - 7 second issue that's identified and says, "The use of
 - 8 shared accounts throughout internal and external
 - 9 applications." Can you tell me what that issue refers 10 to?
 - A That was specifically addressing service 12 accounts that were being shared.
 - Q Is there a security issue relating to the use
 - 15 A Yes, we talked a little bit about that
 - 16 yesterday and some of the risks associated with that.
- 17 work group and which domains they're joined to, and then 17 There's no way for -- for teams to identify, you know,
 - 18 who was the individual using that shared credential.
 - 19 Q And so that would -- so would that be access 20 control or an access management issue?
 - A It would be an item, yes, that needs to be 21
 - 22 remediated, yes.
 - 23 Q Okay. So we had talked -- we had talked about
 - 24 access -- access control. Let me ask this first. This
 - 25 slide entitled "Enterprise Access Management," is that

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- 1 the same as what you referred to yesterday as access 2 control?
- 3 A I'm not sure I understand the question. Could 4 you repeat?
- Q The top of this slide is entitled "Enterprise
- 6 Access Management." Yesterday we looked at a policy or
- 7 a guideline that related to access control. Are those
- 8 the same thing?
- 9 A Yeah, I would say they are, yes.
- 10 Q Access management and access control, in your
- 11 -- in your mind, those are referring to the same thing?
- 12 A In the context of the project, yes. The
- 13 access management project dealt with how we improve
- 14 access controls as defined in our guidelines.
- 15 Q Okay. In the -- so in this early 2018 time
- 16 period, why was it that shared accounts were being used
- 17 throughout the internal and external applications?
- 18 A I'm not sure I understand. Can you repeat one
- 19 more time, please?
- 20 Q Yeah. So early 2018, and you were saying that
- 21 the use of shared accounts was an issue that you
- 22 identified in this presentation. I'm just wondering why
- 24 period?
- 25 A So shared accounts, service accounts that were

Page 358 A That means that the credential was not

- 2 encrypted so any user who was able to access that repo
- 3 was able to see the credential.
- 4 Q Okay. And was the repo -- are those repos --
- 5 they're part of the public GitHub. So is it your
- understanding that that repo was publicly available?
- 7 A Again, based on our investigation of this
- particular security issue, we did find that the public
- GitHub repo was owned by the intern.
- 10 Q Okay. And was it available to members of the 11 public?
- 12 A It was confirmed that it was available to
- 13 members of the public.
- Q Okay. There was no -- no -- no limitations on 14
- 15 who had access to it?
- 16 A I don't recall. No, I don't believe so, not
- 17 from the investigations we did as part of the security
- 18 incident.
- 19 Q And when you refer to credentials, you mean
- 20 user name and password, correct?
- 21 A Yes.
- Okay. What is the -- just a moment. There's 22
- 23 a reference further down to a FTP URL, and it's
- 24 SolarWinds.upload.akamai, a-k-a-m-a-i, .com. Do you see
- 25 that?

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- 1 A Yes.
- Q What is -- what is Akamai, if you know? 2
- 3 A Akamai is our content delivery network
- 4 provider, a CDN.
- 5 Q And what does that mean? What is a CDN?
- 6 They basically -- we use Akamai as a content
- 7 distribution point for distributing, you know, our own
- 8 files and whatnot. They also serve as our DNS, but for
- this particular purpose, we use them as a CDN.
- Q When you refer to content distribution point,
- 11 what -- what kind of content are you referring to being
- 12 distributed?
- 13 A In this specific case, access to it was done
- 14 by FTP.
- Q Okay. I guess what I don't understand is what 15
- 16 content was distributed by SolarWinds through Akamai.
- 17 Is it -- is it products? Is it product updates? Is it
- 18 -- what did SolarWinds distribute through Akamai?
- 19 A Downloads of our -- of our product.
 - Q Okay. The next portion of the -- of the
- 21 description provided has the user name as SolarWinds,
- 22 and then it has the password solarwinds 123. Do you see 22
- 23 that?

20

- 24 Α Yes.
- 25 Were you able to confirm that that was indeed

- Page 360 1 the password and user name for that Akamai account?
- 2 A I'm trying to think. I would have to refer to
- 3 the incident notes. If it was confirmed and validated,
- 4 it would have been captured in the incident log.
- Q Okay. Towards the end, the report states that
- 6 "via this, any hacker could upload malicious exe and
- 7 update it with released SolarWinds' products." Do you
- 8 see that?
- 9 A Yes.
- Is that an accurate statement of the risk 10
- 11 presented by this -- by these publicly available
- 12 credentials?
- 13 A With -- with those credentials, yes, any --
- 14 anybody could upload executables to the repository -- to
- 15 the Akamai FTP site.
- 16 Q The password solarwinds123, there's no
- 17 capitals in that, that is -- that is inconsistent with
- 18 SolarWinds' password requirements, correct?
- 19 A Yes, that's correct.
- 20 Q Is this a system that was outside SolarWinds
- 21 -- the SolarWinds domain?
- A This application was not immigrated into
- 23 Active Directory single sign-on.
- 24 Q Was that -- that's a better way to state it.
- 25 And so is that the reason why this password that

- 1 violated SolarWinds' password policy could be -- could
- 2 be used for that application?
- 3 A Yes.
- Okay. If it was part of the Active Directory,
- 5 then the Active Directory rules would -- would apply to
- 6 it. correct?
- 7 A Yes, that is correct.
- Q Okay. And I think I stated at the -- let me
- 9 just clarify with you. You would agree, wouldn't you,
- 10 that solarwinds123 is inconsistent with the -- with
- 11 SolarWinds' password requirements that we looked at
- 12 earlier?
- 13 Α Yes.
- 14 Q Okay. Would you agree that that is a very
- 15 weak password?
- Α Yes. 16
- 17 Q For what reasons? As a cybersecurity
- 18 professional, what's wrong with solarwinds123 as a
- 19 password?
- 20 A You know, numbers in sequence, all lower case,
- 21 no complexity, uses common names.
 - Q All those things?
- 23 Α Uh-huh.
- 24 Q Also lack of any special character?
 - Yes.

25

9

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1 Q Okay. Was solarwinds123 a password that was

- 2 used on other systems at SolarWinds?
- 3 A I want to make sure I understand the question.
- 4 You're asking if the password used here in the -- as
- 5 part of this report was used also elsewhere within the
- 6 organization?
- 7 Q Yes. Are you aware of solarwinds123 being
- 8 used as a password in other parts of the organization?
- 9 A For applications and systems that were drawing
- 10 to the domain, that would not have been possible because
- 11 of the group policy enforcements. In our lab
- 12 environments, there could have -- I'm sorry, no. There
- 13 may have been the possibility that in the lab
- 14 environments, passwords such as, you know, weak
- 15 passwords that were in use.
- 16 MS. RIEWE: And maybe just to jump in, Eric, I
- 17 think he's asking you if you know. Anything in the
- 18 world is possible in theory. So if you know, you know.
- 19 If you don't, you don't. I think leave it at that so
- 20 you're not speculating on possibilities.
- 21 THE WITNESS: Not during this time period, no.
- 22 BY MR. NEY:
- 23 Q You're not aware of it being used in others
- 24 during the time period?
- 25 A Not during this time, no.

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- 1 Q Okay. Just going back to the possibility that
- 2 you did address this, what area were you saying that
- 3 possibility existed in?
- 4 A Again, we talked about systems that weren't
- 5 connected to the domain who may have like weak passwords
- 6 or, you know, local administrators. That's what I was 7 referencing.
- 8 Q I think there was a particular system that you
- 9 -- that you mentioned.
- 10 A Again, I described that as a lab environment.
- 11 Q What is the -- what does that -- what were you
- 12 referring to when you referred to the lab environment?
- 13 A Environments where we have workstations and
- 14 servers are used to do testing.
- 15 Q Okay. And those were not connected to the
- 16 SolarWinds' Active Directory?
- 17 A Not that I can recall, no.
- 18 Q Was solarwinds123 used as the original
- 19 password for company-owned devices that were provided to 20 employees?
- 20 Chiployecs:
- 21 A I don't know if it was or was not.
- 22 Q Was solarwinds123 the password for the company
- 23 -- the company's Wi-Fi?
- 24 A I don't believe so, no.
- 25 Q Have you signed onto the company's Wi-If

1 previously?

- 2 A Yes, I have.
- 3 Q And you don't recall solarwinds123 being the

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- 4 password for that?
- 5 A I do not recall it being that password, no.
- 6 Q Do you recall it being used as the password
- 7 for any servers at SolarWinds?
- 8 A Not to my knowledge, no.
 - Q As the senior security manager at SolarWinds,
- 10 do you have access to -- to the passwords that are used
- 11 for SolarWinds' servers?
- 12 A I only have access to the credentials that we
- 13 use to run our vulnerability scanner.
- 14 Q Okay. The -- does your group provide any sort
- 15 of auditing or review of the passwords that are used for
- 16 SolarWinds -- for SolarWinds' servers to make sure
- 17 they're consistent with the password policy?
- 18 A I don't recall if we did the checks during
- 19 this timeframe or not. I don't have any recollection
- 20 right now if we did or not during this time period.
- 21 Q Okay. Are there checks that you do now?
- 22 A Yes.
- 23 Q During this time period, who would have been
- 24 responsible for doing those checks, if anyone did?
- 25 A The IT operations group and the systems
 - Page 365
- 1 engineering group.
 - Q Are you familiar with the phrase "hard coded 3 password"?
 - 4 A I've heard the term before.
 - 5 Q Do you have an understanding of what it means?
 - 6 A In what context?
 - 7 Q A password for a application or server.
 - 8 A Yeah, in that context, it would be a
 - 9 credential used and placed within product code, for
 - 10 example, or a script, you know, that you're running.
 - 11 Q And so what does -- what does that mean?
 - 12 What's the impact of having a hard coded password and
 - 13 product code?
 - 14 A It allows the product function or processes
 - 15 running within the application to authenticate without
 - 16 any interaction.
 - 17 Q Are you familiar with the phrase as it relates
 - 18 to software applications, "default passwords"?
 - 19 A As it relates to applications?
 - 20 Q Yes.
 - 21 A Yes, default passwords, yes, I'm familiar.
 - 22 Q What is a -- what is a default password?
 - 23 A In the context of products, it's typically
 - 24 credentials that are used during the installation of a
 - 25 product and then, you know, changed shortly afterwards.

Page 422 Page 424 Q And you know -- just looking at this and 1 relating to security. Do you see that? 2 without those details in front of you, it was -- I was 2 A Yes. 3 3 asking about the conclusion previously. Do you recall Q At the bottom of that page, there is an 4 whether any analysis -- whether your team did any 4 incident number, ITOM 2020570, and the description and 5 analysis to try to reach a conclusion about that? Did 5 the title says that SolarWinds Papertrail customer 6 they do any analysis to try to figure out if this was 6 claims there's an attacker inside SolarWinds. Do you the same vulnerability or a different vulnerability? see that? A As with all other externally reported issues, 8 A Yes. we worked with the customers to try and verify, 9 Q Do you have a recollection of that incident -that incident in -- what came of that incident? replicate, or recreate what they're reporting to us. Again, because we're following those same processes, our 11 A I don't recall the details around that engineering teams would have attempted to recreate what 12 incident. Again, we can always reference back to the 13 incident number in Confluence to get the details, but I this customer was reporting. 13 14 don't -- I don't recall the details around it. 14 Q I guess my question's a little bit different. 15 What I was asking is so without -- without regard to 15 Q Okay. And so with that incident number, then 16 any conclusions you reached about similarities between 16 you could -- you could find that and see what you-all 17 this attack and the DOJ attack, do you recall if your 17 did and what you determined? 18 team did any analysis, your security team did any 18 A We would -- we would be able to look at the 19 analysis to try to determine whether this was -- whether 19 logs and see what types of investigative steps were 20 this involved the same vulnerability? 20 taken. 21 A I don't have -- I don't have any recollection 21 MR. NEY: Give me just a moment. I'm just 22 of that. The information we would have gotten would 22 going to see if there's any additional things. Let me 23 have come from the engineering teams, and then we would 23 just go ahead and ask that: Is there -- are there any 24 have compared that, but again, I don't have the details 24 additional questions that members of SEC team wanted to 25 in front of me. 25 ask at this point? Page 425 Page 423 Q I'm going to show you just one more -- one 1 1

2 more document. If I can refer you to Exhibit 48. (SEC Exhibit No. 48 was marked for 3 4 identification.) 5 BY MR. NEY: 6 Exhibit 48 is an exhibit that's architecture/engineering security vulnerability and 8 incident review dated June 24th, 2020. If you flip 9 through it, you'll see some of the same -- same dashboards or same type of dashboards that we looked at 11 previously. First, let me ask: Are you familiar with 12 these architecture/engineering security vulnerability 13 and incident reviews? 14 A Yes, I am familiar with it. 15 Q Okay. And is this -- were these used in 16 meetings that you would attend? A No, I don't believe these were meetings that I 17 would have attended. 18 19 Q Okay. How are you familiar with these 20 reports? 21 A I would have been asked to provide the BI 22 reports that are shown in the exhibit.

MR. BAKER: This is Mike, not from me. Thank 2 you. 3 MS. STONE: Not from me either, Brad. Thanks. 4 MR. BRUTLAG: Not from me. Thank you. 5 MR. NEY: Ken, any additional questions? 6 MR. ZAVOS: I didn't have anything else. 7 MR. NEY: Okay. Great. I think we are going 8 to go ahead and wrap up for today. Mr. Quitugua, we 9 have no further questions for you at this time. We may, 10 however, call you to testify again in this 11 investigation, and should that be necessary, we'll 12 contact you through your counsel again. 13 Before we close the record, do you wish to 14 clarify anything with respect to the statements that 15 you've made over the last two days? 16 THE WITNESS: No. 17 MR. NEY: Counsel, do you have any clarifying 18 questions that you'd like to ask before we close for the 19 day? 20 MS. RIEWE: We do not. 21 MR. NEY: We are off the record at 4:10 p.m. 22 on September 1st, 2021. 23 (Whereupon, at 4:10 p.m., the examination was

24 concluded.)

25

Q Okay. I just want to ask about one very small

24 item in here. If you flip to the Bates page ending in

25 6872, there's a year-to-date ITOM product review

23

| 1 | Page 426 PROOFREADER'S CERTIFICATE | 26 | | |
|----------|---|----|--|--|
| 1 2 | PROOFREADER S CERTIFICATE | | | |
| | In the Matter of: SOLARWINDS, INC. | | | |
| | Witness: Eric Quitugua | | | |
| | File No: C-08755-A | | | |
| | Date: Wednesday, September 1, 2021 | | | |
| | Location: Chicago, Illinois | | | |
| 8 | • | | | |
| 9 | This is to certify that I, Christine Boyce, | | | |
| 10 | (the undersigned) do hereby certify that the foregoing | | | |
| | transcript is a complete, true and accurate | | | |
| | transcription of all matters contained on the recorded | | | |
| | proceedings of the investigative testimony. | | | |
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| 1 | REPORTER'S CERTIFICATE | | | |
| 2 | | | | |
| 3 | I, Kevin Carr, reporter, hereby certify that the | | | |
| 4 | foregoing transcript is a complete, true and accurate | | | |
| | transcript of the testimony indicated, held on 9-1-21, | | | |
| | at Chicago, IL in the matter of: | | | |
| | SOLARWINDS, INC. | | | |
| 8 | | | | |
| | I further certify that this proceeding was recorded by | -1 | | |
| | me, and that the foregoing transcript has been prepared | a | | |
| | under my direction. | | | |
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